



## Quality Accessories And Service

We realize you know to call us for your heating and cooling needs. But did you know that we can also help with affordable, high-quality home comfort accessories and other services?

**Want cleaner air inside your home?** Today's high-tech air cleaners can remove up to 95% of indoor air pollutants. These air cleaners are surprisingly affordable, and can make the indoor air you breathe cleaner and fresher-smelling.

**Need help lowering your utility bills?** We offer programmable thermostats that can be added to your existing system to give you more precise temperature control. No need to leave your unit running all day just to have a comfortable temperature when you return home.

**Humidity issues?** Low humidity can create dry, unhealthy conditions inside your home. By installing a humidifier, you can keep your home at the optimum relative humidity for comfort, health and lower utility bills.

**Carbon monoxide concerns?** Carbon monoxide (CO) is an odorless gas that can pose a deadly threat to your family and friends. Our technicians can service your system filters, clean the burners, inspect heat exchangers for cracks and check the flue and vents for corrosion. We can detect potential CO leaks and help keep your home safe — giving you peace of mind.

For information on these and other cooling and heating accessories and service, call **ARNOLD MOOS COMPANY** at **210-655-5112** today.



*Serving your area since 1945!*

100% Customer Satisfaction Guarantee

**210-655-5112**

[www.ArnoldMoos.com](http://www.ArnoldMoos.com)

We honor:

**FINANCING AVAILABLE**  
call for details

PRSR T STD  
U.S. POSTAGE  
PAID  
THE NEWSLETTER  
COMPANY

Arnold Moos Company  
11326 IH 35N  
San Antonio, TX 78233  
License #:s:  
A/C: TACL002795C Pibg: M5731

## We Appreciate You At Arnold Moos Co.

At the risk of repeating ourselves, we want to make sure you hear us when we say: "Thanks very much for your business! We're honored to have you as a customer at **ARNOLD MOOS COMPANY.**" In today's competitive market, you have a number of choices for heating and air conditioning products and service. Thank you for your loyalty and continued support. We understand that an efficient heating and air conditioning system is an important factor in the quality of life for your family — and for those you welcome into your home. Which is why we set the highest standards when it comes to providing you with the highest-quality products and service to fit your everyday comfort needs. So when your heating and air conditioning system fails you, you can be sure a quality-trained service technician will be there to help each and every time.

Without question, your satisfaction is important to us. Please let us know how we're doing so we can serve you better. After all, we have you to thank for our success, and we'll work very hard to improve our business in keeping your family comfortable for years to come.

Sincerely,



It's Hard To Stop A Trane.®

# comfort

ON THE HOMEFRONT

volume 9

issue 1

winter 2012



Winter is a time for loved ones to come together. Make sure your home is comfortable for every occasion.

## Warm Up To Winter

Conserving energy is a concern for homeowners throughout the year. But it's especially so during winter when blistery winds or a home with unsealed cracks and crevices can rob your family of warmth — and add unnecessary dollars to your monthly heating bills.

Remembering and practicing energy-saving tips can increase your comfort and minimize increased utility expenses during chilly months. Many of these tips can also help ensure that your home is energy-efficient year round, regardless of the weather.

continued on page 2

**WARNING!**  
**THIS SYSTEM IS NOT FOR EVERYONE.**

We are offering the most advanced Air-Conditioning System with the Highest Level of Comfort on the Market.

An XL20i Outdoor Unit with variable speed, indoor blower and a color Wi-Fi thermostat.

Call **ARNOLD MOOS COMPANY** for a FREE in-home consultation.  
**210-655-5112**

Find us on Facebook [www.facebook.com/ArnoldMoosCompany](http://www.facebook.com/ArnoldMoosCompany)  
Visit us on the Web [www.ArnoldMoos.com](http://www.ArnoldMoos.com)

© 2012 The Newsletter Company 1-800-828-7198 Printed on recycled paper.



PLUMBING, HEATING & AIR CONDITIONING

11326 IH 35N  
San Antonio, TX 78233

**210-655-5112**

[www.ArnoldMoos.com](http://www.ArnoldMoos.com)

See inside for special savings!



Consider replacing your existing system with a new, tankless water heater — a more efficient use of water and energy.

## insideyourhome

### Water Heaters: What's Your Type?

Not all water heaters are alike. Some have a storage tank and some don't. There are gas-fired, electric, solar and oil-fired models. To help you understand your options, we've simplified some important factors to consider:

A storage water heater heats water in a tank and stores it for later use. These products range in size from 20 to 80 gallons with a 40-gallon tank being the average size. Regular upkeep is required.

Continuous/tankless water heaters heat water on demand without a storage tank. The hot water supply never runs out, and it can help reduce energy consumption by 20 to 15%. Maintenance includes annual checkups and descaling.

Another factor is gas vs. electric. Gas heats water for about a third the cost of an electric water heater so if you have existing gas lines run to your home, it's probably the best way to go.

For more tips on home comfort equipment, call on us. We'll identify solutions for your lifestyle and budget. ●

## tidbit

Did you know electrical outlets and switches can be sources of air leakage? Installing gaskets and covers will protect against air loss and help with moisture control (a common source of health problems), saving you money for years to come. And, it only takes a few minutes to install!

continued from page 1

**Keep your thermostat set as low as practicable.** For every 1 degree you lower your thermostat, you can appreciate savings of 2-3% per degree. On unusually chilly days, an undershirt or sweater in addition to your regular clothes will help insulate your body from the cold. Reverse-action ceiling fans also can help circulate the warm air to the "people level" in your home.

**Keep all doors and windows securely closed.** While this may seem like an obvious thing to do, many families lose valuable heat from their homes through doors that are left ajar or windows that may appear to be closed but really aren't.

**Check caulking and weather-stripping around window frames and doors.** In climates where the weather changes dramatically from season to season, sealants such as weather-stripping or caulking tend to crack or pull away from surfaces more easily and may need to be replaced more often.

**Make sure you have proper insulation, especially in your attic.** If you have doubts that your home is adequately insulated, call your local utility company. Many will come to your home and perform an energy conservation inspection at no charge.

**Use the sun to your advantage.** Keep the draperies closed on the side of your house where the sun isn't shining. During the time of day when the sun is shining on a particular side, open the drapes for some added "natural" warmth.

**Help your heating system work as efficiently as possible.** Regular maintenance is the best way to make sure you're getting peak performance from your system.

Year-round attention to keeping your home energy-efficient is the best assurance that you'll enjoy maximum comfort in your home — with minimal added expenses. If you have any questions about your home comfort system, please give us a call. ●



Trane offers a variety of high-efficiency home comfort products designed to keep you warm in the winter and cool in the summer.

## safetyfacts

### The Big (Wind) Chill

While most people focus their attention on expected snow accumulation before a winter storm arrives, many ignore the real threats brought on by severe cold temperatures and powerful winds which often occur after the storm.



Wear extra layers of clothing to protect yourself from harsh winter conditions.

To help protect yourself and loved ones from extreme wind chill factors, follow these tips to stay warm:

- Follow weather news reports — keep up with the latest forecasts and warnings, as well as wind chill temperatures to guide you in dressing for the outdoors.
- Dress layered — trapped air between clothing helps to insulate.
- Cover all the bases — wear gloves or mittens, and a hat and scarf.
- Stay dry — if you get wet, change into something dry to prevent rapid heat loss from occurring.

For more information on wind chill and how to protect yourself from dangerous drops in temperatures, visit [www.nws.noaa.gov/om/windchill/index.shtml](http://www.nws.noaa.gov/om/windchill/index.shtml). ●



**Question:** It's time to replace our furnace. What do we need to know about selecting one, and what can we expect from a new unit?

**Answer:** It's our job to keep abreast of industry changes, so we can help you choose a furnace that's right for you. Recent advances in technology have had an enormous effect on the heating industry. You'll notice a significant reduction in your fuel bills, since a new furnace is designed to consume less fuel. You'll stay warmer as you're spending less!

You may also notice that your new furnace doesn't blast out hot air as your old system did. Improved efficiency means better air flow throughout your home — and more consistent air temperatures from ceiling to floor. With an old system, your furnace had to work extra hard to heat the heavier, cooler air near the floor. But by maintaining a consistent temperature, your new furnace won't have to work so hard to keep you warm.

When you work with us to select a new furnace, one number we'll refer to is the "Annual Fuel Utilization Efficiency" rating, or AFUE. This rating is much like your car's miles-per-gallon rating, indicating potential fuel cost savings.

We can help you evaluate your needs and requirements. We consider our climate and its demands on your system, fuel availability and cost, and even the length of time you plan to live in your home. We'll match the proper equipment to your home and needs so you can enjoy the benefits of today's efficient furnaces. ●



It's Hard To Stop A Trane.®