



Avoid Costly & Inconvenient Breakdowns

There's nothing quite so irritating as to arrive home to find your HVAC system isn't working. Or to receive an alert on your smartphone that there's been some kind of malfunction. HVAC systems greatly benefit from regular maintenance — and here's why:

- **Lower Energy Costs:** When an HVAC system doesn't receive regular maintenance, it can begin to have issues that may not necessarily cause the unit to break down but do affect its efficiency, which can lead to higher energy bills.
- **Improves Comfort Levels:** If a unit is functioning improperly, you may feel like your home never reaches a comfortable temperature.
- **Prevents Breakdowns:** Regular maintenance helps catch issues before they become an expensive problem. And every equipment manufacturer recommends regular maintenance to ensure proper operation.
- **Extends Lifespan of Equipment:** Your HVAC system is a big part of your home, and a big investment. A tune-up can help it last longer and run better as it ages.

ARNOLD MOOS COMPANY will conduct a thorough check for safety and operational efficiency. You'll benefit by enjoying a relaxed and comfortable environment inside your home. Contact us soon to schedule an appointment for a time that's convenient for you, by calling **210-655-5112** or visit www.ArnoldMoos.com.

We're Your Trane Comfort Specialist

When choosing a heating and cooling professional, you can count on us to be that rare find: a team that goes above and beyond your expectations. We're a Trane Comfort Specialist, meaning that we've won Trane's special certification for excellence in all areas of our business. By keeping up to date with Trane's challenging training program, we can offer you the best products and services.

Behind the Comfort Specialist logo stands a powerful commitment to technical expertise, continuing education and most of all, our customers. Thanks to Trane's year-round classes, we regularly refresh our training on the latest technologies. Earning this prestigious title involves building lasting relationships with our clients and our community, too. It's important for you to be able to rely on us for any kind of service call.

So the next time you need a heating and air conditioning system replacement, or simply a tune-up, call us. We take your home's comfort and safety as seriously as you do — maybe even more so!

Sincerely,

Call us for all of your
HVAC and Plumbing needs.



PLUMBING, HEATING & AIR CONDITIONING

210-655-5112

www.ArnoldMoos.com

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FALL/WINTER TUNE-UP REMINDER

Heating season is almost here
and we want you and your family comfortable!

Call **ARNOLD MOOS COMPANY** today at

210-655-5112

to schedule your planned service tune-up.

SPECIAL OFFERS BY ARNOLD MOOS COMPANY

At **ARNOLD MOOS COMPANY** we care about your needs.
Make us your one-stop shop.

- Qualified Financing Available
- All filter sizes
- HVAC equipment/parts
- Plumbing fixtures/parts

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We honor:

FINANCING AVAILABLE
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comfort

ON THE HOMEFRONT



Enjoy Clean, Healthy Indoor Air

Did you know the air inside your home may be up to 100 times more polluted than the air outdoors?

Common effects of poor indoor air quality can show up as eye, nose and throat irritation, but also as headaches, dizziness and fatigue. In fact, dust, mold, smoke, bacteria, allergens, pollen, cooking grease, animal hair and dander are things we all live with on a daily basis — not even realizing the harm they may be causing to our health and comfort.

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Install a Carbon Monoxide detector so it's located near your sleeping area.

insideyourhome

Rest Easier With A Carbon Monoxide Detector

Carbon Monoxide (CO) is the leading cause of death by accidental poisoning. Because it's odorless and colorless, it can be difficult to detect. Early warning signs of CO poisoning often resemble flu or cold symptoms. Higher levels of poisoning can cause dizziness, nausea, severe headaches and fainting.

CO is released indoors as a result of incomplete combustion of any fuel-burning appliance, including furnaces, gas stoves, clothes dryers, fireplaces, water heaters and space heaters. Improperly vented or poorly maintained appliances often cause CO leaks.

A CO detector will sound a warning when CO is beginning to build up indoors. If the detector is in full alarm mode, ventilate your home with fresh air and turn off all appliances that could release CO. Immediately call 911 if anyone is exhibiting symptoms of poisoning. ●

tidbit

Did your furnace struggle to keep you warm the last time you needed it? It may be time to replace it with a high-efficiency unit.

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There are many sources of indoor pollutants. Ordinary household activities, such as cooking, cleaning, bathing, heating and cooling, are just a few. Even your furniture, carpeting and woodwork can contribute to an unhealthy environment — each of these is capable of releasing gasses or small particles into the air. And if you have young children at home, they breathe much faster than adults, so they're even more sensitive to these household pollutants.

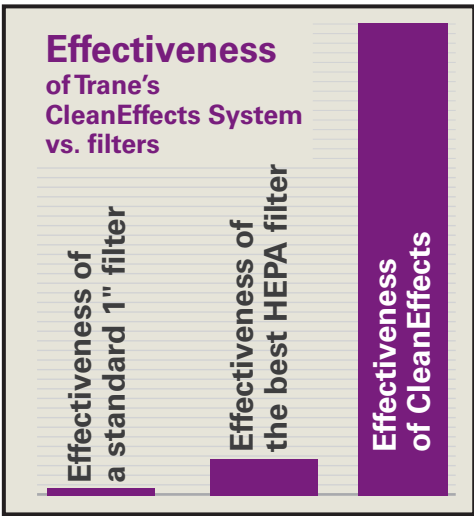
So what's the answer? Proper ventilation plays an important role, but you may also want to consider installing a whole-house air cleaner. There are a variety of types to choose from. Some air cleaners are more effective at particle removal while others are more effective at eliminating airborne mold spores, bacteria and viruses. The number-one priority is finding the type that best meets your needs.

It's also important to keep your heating and cooling equipment well-maintained to ensure it's working properly. A well-tuned system will move indoor air throughout your home more effectively, so dust particles will be circulated out of the air and become trapped by your system's air filter. Remember to change your air filters every three months, or earlier if they appear to be dirty.

We want to make sure your family breathes the cleanest, healthiest indoor air all year long. And if you haven't already done so, call us to schedule a heating system check. We're here to help with all your home comfort needs. ●

A Breath of Fresh Air

Trane's CleanEffects™ air filtration system provides you and your home with healthier indoor air.



Optimize your home's indoor air quality to protect the health of those who matter most.

safetyfacts

Ladder Safety

Ladder accidents are extremely common even though they're entirely preventable. By understanding their causes, accidents and injuries could be avoided.

Selecting the wrong type of ladder. Consider the ladder's weight capacity since exceeding it could cause the ladder to break. A ladder that's too short for the task could tempt a climber to stand on the top rung, which is extremely dangerous.



Using worn or damaged ladders. Ladders have a shelf life; after a couple of years the stress of being climbed up and down on causes ladders to break down.

Incorrect use of ladders. Never use a ladder in any other way than what the manufacturer intended it to be used for. And don't alter a ladder in any way.

Incorrect placement of ladders. Make sure to position a ladder on ground that's level and firm. Ladders should never be placed in front of a door that's not locked, blocked or guarded. ●



Question: If a furnace seems to run constantly, does that mean it's burning out the motor?

Answer: There are a number of possibilities that could cause your furnace to run constantly. One is a lack of airflow due to an inadequate or damaged duct system, or even leaking ductwork where the warmed air is escaping into your attic. Dirty filters could also be part of the problem.

Another likely suspect is the thermostat (make sure it's set on AUTO). A faulty component could also be turning on the blower. There's an internal setting that signals the blower to come on. If it's set too low, the blower will run constantly, which means extra wear and tear on the motor.

It might also mean your current system is improperly sized for your home. A system that's undersized will have to work overtime to maintain the thermostat setting, using more energy to maintain your comfort.

When you schedule a seasonal tune-up we could troubleshoot the problem at the same time. ●

