



Focused On Your Safety And Comfort

In unprecedented times like these, we remain concerned for your family's safety and comfort. We want you to know that we have procedures in place to ensure we're serving you, and keeping your home comfortable, in the safest way possible.

Our safety precautions include:

- Wearing gloves
- Limiting contact (such as handshaking)
- Hand washing and sanitizing before and after each customer visit
- Wearing a mask
- Cleaning protocols in our office, fleet vehicles and work locations

It's important that your furnace is working at its best, particularly as you spend more time inside as outdoor temperatures turn chilly. Call us at **210-655-5112** to schedule a service tune-up appointment

The health and safety of our customers and team members has been and will continue to be our priority. You can count on **ARNOLD MOOS COMPANY** to be here for you.

For your comfort and health,

Indoor Air Quality Is Invisible But Essential... Help prevent the flu in your home.

During flu season, indoor air quality (IAQ) becomes even more important as it can affect your family's health. Airborne dust, dander and pollen can trigger allergic or asthmatic reactions. Mold spores, bacteria, toxic fumes from cleaning products and carbon monoxide buildup can cause more serious problems.

How can you improve your homes IAQ? Your first line of defense is a filtration system to remove tiny particles from the air. The most powerful are the high-efficiency particulate air, or HEPA filters. (Remember to change these filters once a month). Ventilation systems bring in fresh outdoor air, which is generally less polluted than indoor air. Installing a Clean Air Filtration system will give you peace of mind. **ARNOLD MOOS COMPANY's** experts can plan a course of air-cleaning action, and determine a filtration system that's best for your home and family.

Call **ARNOLD MOOS COMPANY**, your IAQ specialists, at **210-655-5112** for an evaluation.

Call us for all of your HVAC and Plumbing needs.



PLUMBING, HEATING & AIR CONDITIONING

210-655-5112

www.ArnoldMoos.com

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Arnold Moos Company
11326 IH 35N
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FALL/WINTER TUNE-UP REMINDER

Heating season is almost here, and we want you and your family to be warm!

Call **ARNOLD MOOS COMPANY** today at

210-655-5112

to schedule your planned service tune-up.

ACT NOW AND SAVE

Out with the Old and in with a New Trane System.

Ask about Current Financing or Rebate Offers on Qualifying Trane Equipment.

Call **ARNOLD MOOS COMPANY** today for more details.

210-655-5112

Act now and save on high utilities.



FINANCING AVAILABLE
call for details



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comfort

ON THE HOMEFRONT



Tackling Those High Energy Bills

As we spend more time indoors, we may find ourselves watching a lot of TV, whipping up meals from scratch and generally using appliances around the clock. The surprise result you may have experienced is an uptick in your utility bills. Here are a few energy-efficient tips to help keep costs down while staying at home.

Consider your home comfort system. If your system is more than 10 years old, it's using more energy than necessary to heat and cool your house. High-efficiency

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See back for seasonal news!

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Trane CleanEffects™ removes up to 99.98% of airborne allergens and harmful bacteria from filtered air.

insideyourhome

Arm Yourself Against The Flu

Practicing healthy habits can help guard against the flu: getting an annual flu shot, covering your mouth and nose when coughing or sneezing, washing hands, and staying home when you're sick. However, indoor air quality also plays an important role in your health.

Independent studies recognize indoor air contaminants as being responsible for, or aggravating, half of all illnesses. Installing a CleanEffects air cleaner will add one more tool to fight the flu. CleanEffects can catch up to 99.98% of all airborne pollutants that are as small as .1 micron, leaving your home with a cleaner, healthier environment. You can say goodbye to worrying about breathing in harmful bacteria.

For more details on the 2020–21 flu season, visit the Centers for Disease Control and Prevention at cdc.gov/flu. And if you're ready to take your indoor air quality to a new level, we can help. ●

tidbit

Garbage disposals can't handle everything. Be wary of pouring any fats, oils or grease down the drain. These will solidify when they cool down and can cause buildup in pipes!

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systems offer the potential to save hundreds of dollars a year on energy bills, plus they provide a greater level of comfort. If your current system has become expensive to maintain and operate, or if it's struggling to keep your home comfortable, it may be wise to replace it. Over time, a new system will pay for itself in reduced heating and cooling bills.

Change that air filter. A dirty air filter causes your HVAC system to work harder than it should — and that increases energy use. Check and/or change the filter on a monthly basis during heaviest use.

Turn it down. For every degree or so you turn your heat down, you're looking at between 2–3% savings on your monthly bill. And for even more savings, be sure to lower the heat when you're not around.

Shop smart. Energy-efficient appliances cost less to operate, and that's key to reducing your home energy use.

Unplug it. If you have a million small electronics plugged in, they're all just sitting there doing nothing but chugging power.

Use it wisely. Completely fill up your dishwasher before running it. Dishwashers use the same amount of energy no matter how full they are. It all adds up.

We can help. Energy-efficient home comfort systems are our specialty. We can review your current setup and provide options to make your home more comfortable. Also, regular maintenance keeps your system running at its best to ensure you get the most from your investment. ●



A properly maintained HVAC system has a lower operating cost than if it's not maintained — which means you save energy and money.

safetyfacts

Prepare Your Fireplace For Comfort & Safety

Fireplaces can provide years of warmth and relaxation, but before lighting the first fire of the season, don't forget to keep safety in mind.

Take the following safety measures:

- Whether you have a wood-burning or gas fireplace, have your chimney inspected annually by a certified chimney specialist.
- Keep small children and pets away from the fireplace when a fire is burning.
- Never leave a fire unattended. Remember to put it out before leaving the house or going to bed.
- Install both a smoke detector and carbon monoxide detector in your home.
- Never start a fire with flammable liquids. Never burn trash or cardboard boxes.
- Burners, heat exchangers and connections on gas fireplaces should be checked and serviced periodically by a professional.



Make sure the mantel and area around a fireplace is clear of furniture, books and other potentially flammable materials.

- If you have an unvented gas fireplace, make sure you open at least one window for air circulation.
- If your gas fireplace is vented, make sure the vents are unobstructed and able to do their job.

Proper care of your fireplace means you can enjoy time by the fire worry-free. ●



Question: Does insulation really make a difference in making a home energy-efficient?

Answer: Even though it's out of sight, and more than likely out of mind, insulation is a powerful tool for making your home energy-efficient. When you think of insulation, you likely think of an attic, but there are many places where tempered air can escape. Outer walls, ceilings, windows, doors, ducts and even floors may not be air-tight. This can put a drain on your wallet — as well as indoor comfort — when heated or cooled air escapes.

The good news is there are solutions. Adding insulation in the attic and exterior walls will do wonders to block heat loss during the winter and cold air loss during the summer. You can also seal air leaks using caulk and weather-stripping around windows and doors to help stop drafts. And if it's time to replace your windows, look for the Energy Star® label when shopping so you select ones with optimal efficiency.

Many older homes have less insulation than is needed, but even finding an insulation solution for a newer home can pay for itself over time. You'll have a home that's more comfortable year-round, along with the added benefit of lowering monthly utility bills. ●

