



Yes, We're Demanding!

At **ARNOLD MOOS COMPANY**, we strive to bring our customers the very best. We recognize it's not enough to simply do a great job today, or get comfortable with what worked yesterday. Instead, we're committed to staying on top of — and offering you — the very best in HVAC services.

We have a professional, knowledgeable and fully trained staff, so you can trust that the quality of our work is top-notch. One example of this is that our service technicians participate in continuing education in order to install and maintain the latest heating and cooling systems.

Your home comfort is our priority. So yes, we're demanding. Never of you, our valued customers, but always of ourselves. We're committed to being the best, and remaining so. That way we can continue to meet your demands, so you'll be able to get back to relaxing in a comfortable home.

You can reach us at **210-655-5112** or visit www.ArnoldMoos.com.

Sincerely,

Take Care Now, Thank Yourself Later

Regular heating system maintenance helps prevent future problems and unwanted emergency repairs. It also helps the system operate at peak efficiency, which can result in lower utility costs and a longer life for the system.

Every heating system should be checked for operation prior to the heating season — just because it worked last year doesn't mean it's ready to go this year. The equipment could have worn parts, dirty heating elements or a malfunctioning thermostat. The time to find these problems is before cold weather sets in. There are also several safety controls designed to protect you from the risks of fire and toxic fumes should something go wrong. We'll check the appropriate safety controls to make sure nothing has deteriorated during the off-season.

Take care now and contact **ARNOLD MOOS COMPANY** today at **210-655-5112** to schedule a seasonal system tune-up — you'll thank yourself later.

Call us for all of your
HVAC and Plumbing needs.



PLUMBING, HEATING & AIR CONDITIONING

210-655-5112

www.ArnoldMoos.com

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THE NEWSLETTER
COMPANY

FALL/WINTER TUNE-UP REMINDER

Heating season is almost here,
and we want you and your family to be warm!

Call **ARNOLD MOOS COMPANY** today at

210-655-5112

to schedule your planned service tune-up.

ACT NOW AND SAVE

Out with the Old and in with a New Trane System.

Ask about Current Financing or Rebate Offers
on Qualifying Trane Equipment.

Call **ARNOLD MOOS COMPANY** today for more details.

210-655-5112

Act now and save on high utilities.

We honor:

FINANCING AVAILABLE
call for details



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comfort



Comfortable. Cozy. Home.

With fall underway, it's a great time to tackle simple household projects that can really make a difference in home comfort and lower heating costs. Here are a few ways you can make your home cozy for all family members — even your furry friends:

Seal your home. Sealing air leaks is an important step in increasing comfort and lowering energy use. The goal is simple: keep the warm air in and the cold air out. To do that, add weather-stripping or apply caulk where needed around windows and

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seasonal news!

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A smart thermostat gives you control over your home comfort.

insideyourhome

Smart Thermostats Offer Smart Solutions

These days, almost every room in a house has a feature that can utilize smart home technology — lighting, audio, even some kitchen appliances can now be adjusted with simple vocal commands or a smartphone app. But a smart thermostat can impact your entire home. Not only will it manage indoor temperatures, it will also help your heating and cooling system operate more efficiently.

A smart thermostat can simplify your life by learning your preferences and schedules and adjust temperatures accordingly. You'll save money by not wasting energy to heat or cool your home when it's not needed.

Let us help you navigate the options, so you can fine-tune your home comfort the smart way. ●

tidbit

To help improve indoor air quality: Vacuum your home one to two times a week to reduce indoor air pollutants.

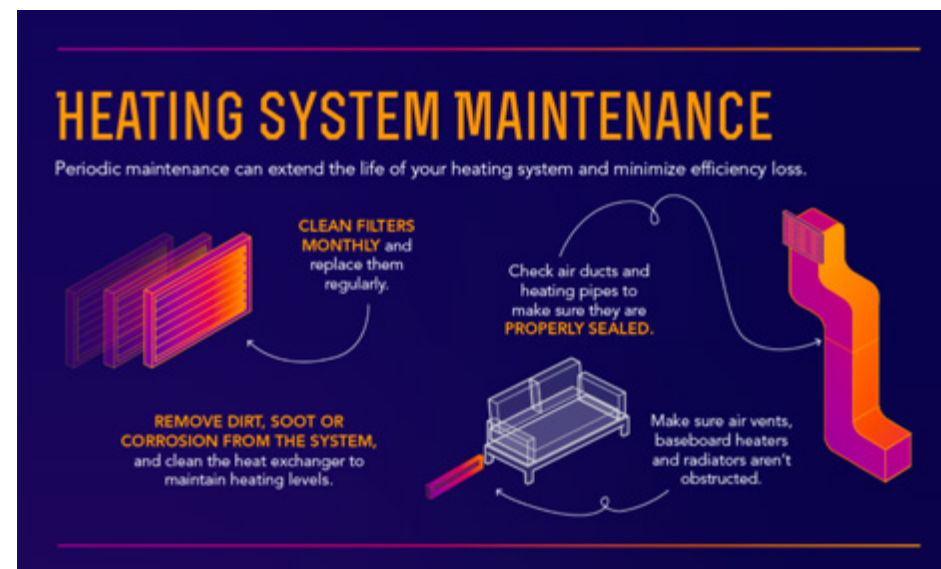
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exterior doors. Also, inspect the exterior of your house to see if there are crevices between the foundation and siding, or where vents, pipes and cables enter the house. Just like you bundle up before going outside when it's chilly, your house needs proper protection from the cold, too.

Install (and properly set) a programmable thermostat. When used properly, a programmable thermostat allows you to set the temperature to fit your schedule, so you stay comfortable while controlling energy use. Why waste heating energy while you're asleep or away from home? Of course, you can do this manually, but a programmable thermostat doesn't need to be reminded. Ask us about a WiFi thermostat, so you can control your home's temperature from anywhere using your smartphone, tablet or computer.

Inspect insulation. Proper insulation improves your home's comfort and energy efficiency. When having insulation added to your home, it's important to first evaluate how much and what type of insulation you currently have. Go to the "Rule Your Attic" section on energystar.gov to learn more about the benefits of proper home insulation.

Have your heating system inspected. Regardless of the type of heating system you have, it needs to be inspected and serviced by a qualified professional before the start of the heating season. An equipment check helps detect small problems before they become big problems. This can prevent a mid-winter breakdown and keep your heating system operating as efficiently as possible. If you haven't already done so, call us to schedule a system check today. ●



Properly maintained heating equipment has a lower operating cost than non-maintained equipment — which means you save money. It also helps to improve your home's indoor air quality.

safetyfacts

Lighting For Safety And Security

An investment in outdoor lighting will not only boost your home's curb appeal, but also provide protection against both falls and intruders.

Falls are the most common cause of home injury, so by lighting outdoor pathways you'll help eliminate these hazards. A porch light is a good start, but don't forget to light steps so guests can safely make their way to your door.

Adding safety and security can often work in tandem. For example, adding a motion-detecting light near the garage helps you see as you get out of your car at night, and will also deter intruders. The same applies to shadowy areas if anyone walks nearby.



Replace old outdoor fixtures with ones that are motion- or light-activated. And position them high enough so they can't easily be disabled.

Be sure to select the correct type of lightbulb for your fixtures. Compact fluorescent lightbulbs made for outdoor use can save energy and outlast regular bulbs, but some take longer to reach full brightness or don't work with motion- or light-activated fixtures. Check the package before making your purchase. ●



Question: I can't decide: Whole Home or Portable Air Purifier?

Answer: Now more than ever, families are spending more time at home. However, allergy-aggravating dust, pollen and pet dander, mold and germs, and chemical vapors from cleaning supplies and additives in carpet and furniture can cause indoor air to be two to five times more polluted than the air outside.

Single-room air purifiers only solve part of this problem since they only clean the air directly around the appliance. Other factors to consider are noise, keeping the air purifier out of reach from babies and small children, and having to move it from room to room. All in all, this might be a less-effective choice.

A whole-home air purification system works with your home's central HVAC system to clean air throughout the home as it cycles through the ductwork. It also has a larger capacity and strength to kill pollutants and germs of varying sizes — and there is no extra noise, as it works in tandem with your heating and cooling system. This whole-home approach may be just what you need. ●