



## Connecting With Customers

At **ARNOLD MOOS COMPANY**, we know that every single customer counts. That's why we make it our top priority to provide the best in products, service and installation — at the best value.

We also haven't forgotten that the foundation of good business practices is customer service. It's what separates a good company from a great company, and in everything we do — whether it's a routine service checkup, new system installation, or an emergency repair — our aim is to go above and beyond to serve you and your specific needs.

Your trust in us as your indoor comfort experts is truly appreciated. Our team is dedicated and prepared to keep your HVAC system operating at its best, so please let us know if there's anything we can do to help keep your family comfortable and safe. Call us at **210-655-5112** or contact us online at **www.ArnoldMoos.com**.

Sincerely,

## It's Tune-Up Time

Like most homeowners, you probably receive offers by email, phone and mail for HVAC equipment tune-ups from companies you've never heard of. Although an occasional offer may look tempting, consider this: You can't put a price on the peace of mind you enjoy from dealing with a reputable company that has earned your trust.

You can depend on us to keep your home comfort system running at peak performance. Routine maintenance lowers the risk of needing emergency service, so you and your furnace will be ready for colder weather. After all, you don't want to put it off only to find out your home's heating system isn't ready when you need it!

Additional benefits of regular maintenance are that it keeps operating efficiency high, utility bills low and can help extend the life of your HVAC equipment. So if you haven't already done so, schedule a Fall/Winter tune-up with **ARNOLD MOOS COMPANY** today.

Call us for all of your  
**HVAC and Plumbing needs.**



PLUMBING, HEATING & AIR CONDITIONING

**210-655-5112**

**www.ArnoldMoos.com**

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## FALL/WINTER TUNE-UP REMINDER

Heating season is almost here,  
and we want you and your family to be warm!

Call **ARNOLD MOOS COMPANY** today at

**210-655-5112**

to schedule your planned service tune-up.

## ACT NOW AND SAVE

Out with the Old and in with a New Trane System.

Ask about Current Financing or Rebate Offers  
on Qualifying Trane Equipment.

Call **ARNOLD MOOS COMPANY** today for more details.

**210-655-5112**

Act now and save on high utilities.

We honor:



**FINANCING AVAILABLE**

call for details



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# comfort

## ON THE HOMEFRONT



## Ways To Save Energy At Home

Sometimes small steps can go a long way in lowering home utility bills. Here are a few ways to put an energy savings plan into action:

**Conserve lighting:** Use LED bulbs. They're at least 75% more efficient than incandescent lighting.

**Reduce the energy used to heat water:** Water heating is a major part of your total energy consumption. Lowering the water heater setting to 120° and taking shorter



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Install a Carbon Monoxide detector so it's located near where you sleep.

## insideyourhome

### Rest Easier With A Carbon Monoxide Detector

Carbon Monoxide (CO) is the leading cause of death by accidental poisoning. Because it's odorless and colorless, it can be difficult to detect. Early warning signs of CO poisoning often resemble flu or cold symptoms. Higher levels of poisoning can cause dizziness, nausea, severe headaches, blurry vision and fainting.

CO is released indoors as a result of incomplete combustion of any fuel-burning appliance, including furnaces, gas stoves, clothes dryers, fireplaces, water heaters and space heaters. Improperly vented or poorly maintained appliances are often the cause of CO leaks.

A CO detector will sound a warning when CO is beginning to build up indoors. If the detector is in full alarm mode, ventilate your home with fresh air and turn off all appliances that could release CO. Immediately call 911 if anyone is exhibiting symptoms of poisoning. ●

## tidbit

It's a myth that closing air vents in an unused room will save energy and money. Instead, the same amount of air is forced through less exits, causing your HVAC system to work harder to reach the desired temperature.

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showers can save both water and energy. Rinse dishes in cold water before loading them in the dishwasher, instead of running and wasting hot water.

**Unplug electronics:** When you're away, unplug small kitchen appliances, TVs and computers. These electronics, when plugged in, use energy even when they're turned off. To make the job easier, use power strips to plug in multiple appliances, and then turn them all off with the flip of the power strip switch.

**Air-seal and insulate your home:** That means doors, windows and even wall sockets. Any place air is coming in means the air you're paying to heat or cool is escaping.

**Install a programmable or smart thermostat:** Heating and cooling costs can be the biggest contributor to household energy use. Set your thermostat as low as is comfortable when using your heating system.

**Adjust the blinds and curtains:** Lowering blinds and curtains protects against cold drafts. Open them during the day to let in warming sunlight.

**Consider an upgrade to a high-efficiency system:** Let us analyze your current heating system and offer a solution you can get comfortable with.

Regular maintenance on your HVAC system keeps it running at peak performance and is the best way to ensure you're using the least amount of energy. Give us a call today. ●

### Top 10 signs it may be time to replace your heating system:

1. Your heating bills have skyrocketed.
2. Your heating system is more than 15 years old.
3. Your furnace is excessively noisy.
4. Your A/C is part of a matched central heating and A/C system, and needs to be replaced.
5. Some rooms are too hot and some are too cold.
6. You've been spending a lot of money on repairs.
7. Your home has indoor air quality problems.
8. You've added square footage to your home.
9. You just purchased an older home and "inherited" an older system.
10. You're simply not comfortable.

*If you think it may be time to replace your heating system, make an appointment for an in-home evaluation now, before winter weather comes knocking.*

## safetyfacts

### Water Heater Safety Tips

Whether it's an electric, propane or natural gas water heater, it's usually "out of sight, out of mind" for these hard-working appliances. But problems can develop — as benign as a leak or as deadly as a horrific explosion — so safety precautions are necessary.



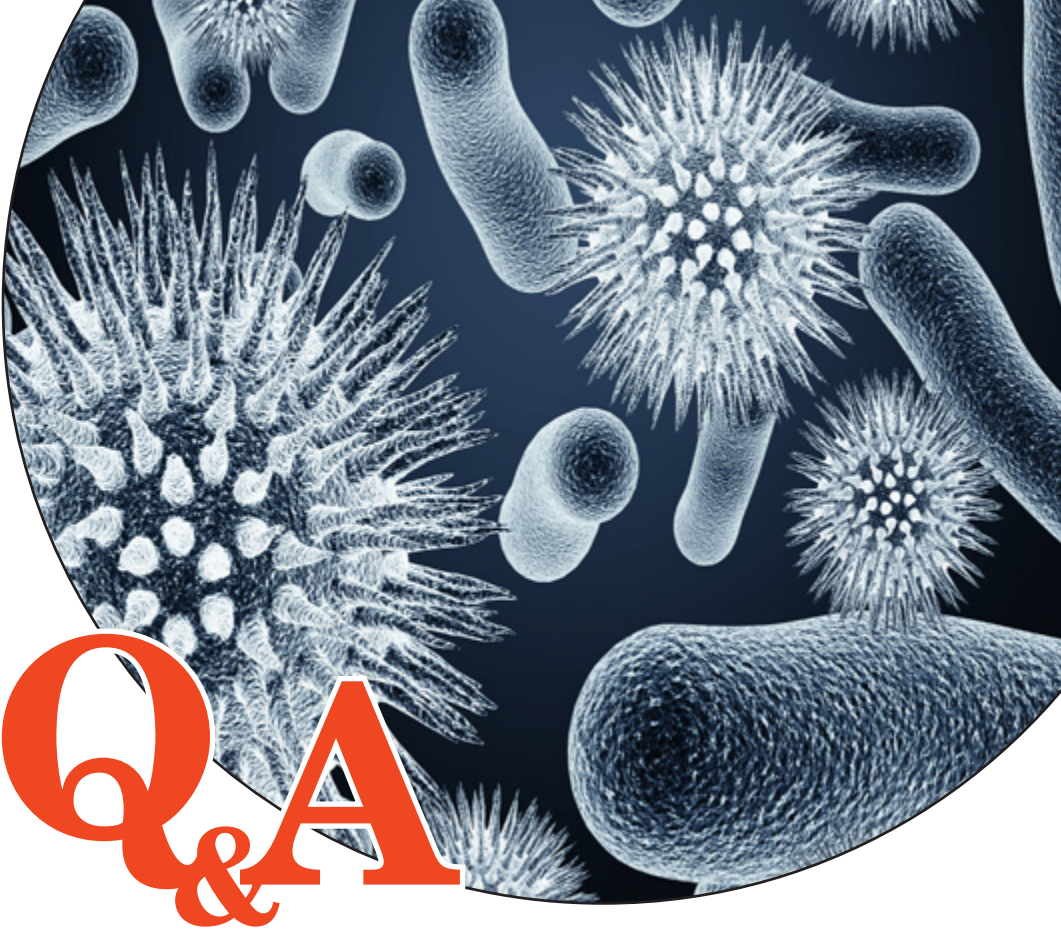
Set your water heater temperature at 120°F to protect loved ones from severe burning and scalding.

First, proper installation is critical. The water heater's location must meet minimum clearance requirements and the surrounding area be kept free from combustible materials and chemicals.

With electric water heaters, the primary safety issues are leaks or tube breaks. Flue breaks or gaps with propane and gas water heaters are an additional safety concern.

Need to light the pilot? If you smell gas, do not light it. Leave the house immediately and call your fuel supplier.

As with all major appliances, regular water heater maintenance will provide years of service and peace of mind. ●



**Question:** How important are air ducts to my home's indoor air quality?

**Answer:** Everyone's house is different. Some households produce large volumes of dust, mold and allergens, which can permeate air ducts. Because your home's air duct system carries the air from your HVAC system to each room, air ducts play a vital role in heating and cooling and your home's indoor air quality.

Ducts that leak or are torn can compromise indoor air quality. If leaks go unchecked, pollutants and allergens can enter ductwork and contaminate your living space. Air flow will also be compromised, forcing your HVAC system to work harder than it has to. Keeping air ducts properly maintained not only improves indoor air quality and air flow, but also impacts energy bills by reducing the amount of heated or cooled air that escapes.

As home comfort experts, you can count on us to ensure that every part of your heating and cooling system is working correctly and efficiently. ●

